



Family Services Perth-Huron

2023 Annual Report

Our community strengthened one person, one family at a time

Values

- ◆ Each client receives individualized, client-centered services based on the uniqueness of each person and is treated with the respect and dignity that recognizes individual choice, independence and personal rights
- ◆ Individuals, families, and the community benefit from an improved quality of life and well-being in an environment of social inclusiveness
- ◆ No person will be denied service due to insufficient income or inability to pay. Fees are applied in a standard and consistent manner with funding support from grants, contracts, and charitable donations

Mission

Family Services Perth-Huron is a non-profit, community-based, family service agency dedicated to supporting, strengthening and enriching individual, couple and family life by providing individualized counselling, support, advocacy and educational services that meet the needs of the community. In co-operation with other care providers and service deliverers, consumers, planning groups, and funding bodies, we are committed to working towards the development of coordinated and effective service programs to meet the changing needs of individuals, families and communities.

We are committed to inclusion, diversity and equity of the population we serve in our policies and in the services we provide.

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Vice President

Don Campbell

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Executive Director

Susan Melkert

~exofficio

President's and Executive Director's Report

Complex issues in our community require creative solutions. Each individual and family require a unique plan to respond to their unique situation. Family Services Perth-Huron positively impacts people's lives by improving mental health, personal well-being and their quality of life.

This past year, we responded to those most vulnerable that experienced job loss, financial hardship, domestic abuse, family break-ups, the loss of a loved one or care-giving concerns.

We are committed to Equity, Diversity and Inclusion. People reach out to our Agency, to be heard, to create a personalized plan and to problem-solve solutions to receive hope of a better future. Creating fully engaged, resilient and inclusive caring communities, results from collaborations and partnerships. We focus on a no wrong door approach alongside our partner community agencies.

A heartfelt thank-you to our:

- **Clients** - engaged in courageous change, investing in their relationships to live life better
- **Staff Members and Service Providers** - hard-working and compassionate to the needs of others
- **Volunteers** - generous in time and spirit
- **Funders and Partners** - invested in impactful change
- **Board Members** - responsible for agency governance and oversight, creating our strategic direction, succession plans and ensuring accountability on behalf of clients, the public and rigorous funder requirements

Together we offer a variety of quality integrated services to address people's needs.



Susan Melkert,
Executive Director &
Dawne Boersen,
Board President

**Together we
create hope!**

INDIVIDUAL, COUPLE, FAMILY

& GROUP COUNSELLING and social work supports concerns and challenges faced by members of our community.

In 2022, individuals and families sought supports to cope with a multitude of issues such as couple/family relationships, communication, isolation, disconnection, loss, grief, anxiety, depression, anger and overwhelming emotions, sexuality/gender, problem solving, decision-making and conflict resolution.

While the pandemic and its related stressors continued, the impact on some community members included experiencing exhaustion while working in challenging sectors or striving to maintain and build businesses. Clients experienced loss, grief, stress, family stress and breakup. Struggles coping with school, work and various financial pressures due to inflation and the cost of living continue to take their toll on those in our community.

As with previous years, supports were in high demand while clients managed the ongoing shifts and challenges that life the third year of Covid presented. The collective experience of the pandemic impacted many and we continue to support those who have suffered losses or experience anxiety as a result.



Our funders continued to respond with flexibility, supportive of enhanced mental health counselling supports including community development.

Our committed professional team supported people with life's challenges towards improved mental health and well-being. A hybrid model of clinical supports continued with our clinicians adapting service delivery to those in need via virtual methods as necessary.

Our Registered Social Workers and Psychotherapists are credentialed as per the Province of Ontario Psychotherapy Act. Our counsellors implement culturally sensitive, trauma informed, evidence based methodological interventions. Each client has a personalized plan for their circumstances. Our team collaborates with community organizations to provide individualized, client centered services to improve mental health. Connections to vital community resources helped people meet their basic human needs, such as food, shelter and clothing.

This past year, the Violence Against Women (VAW) Program supported many highly vulnerable situations with women and children experiencing physical, sexual, emotional, verbal, economical and/or psychological abuse.

Counselling, advocacy, rights information, referrals and safety planning occurred. Processing trauma and safety planning builds on personal strengths and resiliencies to avoid further abuse.

In person and in virtual group settings, women embarked on their healing journey supported by others who have shared experience.

The Perth County Stop Violence Against Women Coordinating Committee of Perth County (Stop VAW) collaborates with local agencies for awareness, education and prevention of violence against women.

FSPH partnered with the Sexual Assault Crisis Centre of Essex County in Windsor, providing counselling for men creating space to safely process their trauma of being sexually abused.

The Connecting Seniors Program "A Time for Me" and "Coffee Hour" provided in person and virtually offered seniors' opportunities for personal growth, greater self-awareness and expanded social support networks. In person and phone supports were provided for those in need and in isolation within our communities.

Counselling through Ontario Works and Stratford Social Services Division helped participants overcome a variety of emotional challenges to fulfill employment goals and greater life stability.



We support individuals moving through difficult times to make changes for a better future for themselves, their families and their community.

Employee Assistance Programs provided by employers, invested in their employee's well-being and coping skills.

Thank-you to our generous funders and donors for helping us to respond flexibly to those in need within our community in need.

Overall, counselling impacted 2063 individuals and families this past year. It increased wellness and strengthened their mental health and supported their life stabilization.

Contact: Kate Aarsen, Clinical Supervisor

Funded by: The Ministry of Children Community & Social Services; Ontario Health, The Corporation of the City of Stratford-Social Services Division, The United Way Perth-Huron, Ministry of Attorney General, Stratford, Perth Community Foundation, Employee Assistance Plans & private donations.

Client Survey Quotes

"I got wonderful help. They listen and help me with my goals, long term and short term."

"I felt very comfortable with my counsellor and we were able to accomplish so much through the times we talked. I feel as though our sessions were very productive and helpful."

"I'm very grateful to have the help and support at a crucial time in my life. To have an understanding and practical guidance gave me a lot of confidence."

RESPITE CARE is a flexible, periodic, short term break from care-giving for the purposes of rest and renewal for the entire family. It offers opportunities for children and vulnerable adults to gain new skills and make lasting connections in their communities.

In 2022/23, families/caregivers of 139 children and adults received much needed breaks. Various day and overnight options provided many hours of respite and fun.

Who Benefits from Respite?

Caregivers of children and adults who have developmental or physical disabilities, autism or mental health needs.

Respite options include:

- day and overnight camp experiences
- one to one support of a trained respite provider
- out of home respite in the home of a respite family or individual, or
- at the Rotary Respite House; our home for children with complex needs

Respite Coordination assists caregivers to explore funding and create individualized respite plans. Respite Coordinators provide support and advocacy for caregivers and individuals transitioning from children services to adult supports.

Respite Team Changes

Respite Care Coordinator Lead, Nancy Farr, completed her work with FSPH in March, after many years of committed service. Nancy worked towards expanding available respite options for individuals and families within the community, including working alongside the Stratford Rotary Club and FSPH towards the success of the Rotary Respite House. FSPH is grateful for Nancy’s significant contribution in alignment with the FSPH vision, “Our community strengthened, one person, one family at a time”.

Welcome Nicole Malcho as the new Respite Care Coordinator Lead!

Partnerships innovatively support caregivers and their children.

The Rotary Clubs of Perth County and Stratford have partnered with Family Services Perth-Huron since the Rotary Respite House opened in 2004. This dedicated skilled

group raise funds for the home’s needs. They offer ongoing support to complete regular equipment checks, seasonal maintenance and so much more!

Thank You Rotary Clubs of Stratford and Perth County!

Adult Respite is guided by the collective knowledge of the Perth Respite Network. Members include representatives from Community Living North Perth, Community Living Stratford and Area, Community Living St Mary’s and Area, Facile, Developmental Services Ontario and the Ministry of Children, Community and Social Services. The Network encourages equitable, timely and creative respite options to support caregivers.



With the support of the Adult Respite Coordinator and Service Providers, individuals and their families were positively impacted in 2022/23:

- Individuals and caregivers were supported to strengthen personal and family resilience
- Caregivers enjoyed an extended break to travel while feeling assured that their loved one was well cared for
- Individuals built new relationships and connected with their communities;
- An individual reconnected with high school friends through bus trips

- With growing confidence, an individual was supported to move into their own apartment on the family property

To ensure a high quality of service for caregivers and individuals, Respite Coordinators and providers participate in ongoing training such as:

Diversity, Equity and Inclusion training, Fire Prevention training, along with First Aid, CPR and Crisis Intervention training.

These workshops improve our collective knowledge towards resilience and community collaboration.

The Rotary Clubs of Perth County and the Ministry of Children, Community and Social Services assisted our respite staff and service providers, with personal protective equipment and safe IPAC (Infection Prevention And Control protocols).

Recruitment of new respite house staff enabled an increase in respite availability at the house.

Respite providers used their unique gifts and talents to create innovative support for caregivers including virtual and outdoor respite focusing on music and art.

“Over the years, the services of Family Services have been an important and needed benefit to my son and myself. He is now 18 years old and we are at the end of services at the Rotary Respite House. A big THANK YOU to all the staff that have helped us over the years.”

~Caregiver quote

Family Services Perth-Huron continues to host www.respiteservices.com for families to learn about available Perth County respite options and resources.

Contact: Nicole Malcho, Lead Respite Care Coordinator

Funded by: The Ministry of Children, Community and Social Services, Ministry of Health and the Stratford Rotary Club of Perth County.

SPECIAL SERVICES AT HOME (SSAH) and PASSPORT

Support and Respite for families was essential for 143 children up to the age of 18 with developmental and/or physical disabilities. Service Providers support children 1:1 based on an individualized service plan developed with the child, family, service provider and coordinator. Goals may include increasing the child’s self-help skills (dressing, feeding, hygiene) social skills, safety awareness (crossing the street, etc.), and assistance with recommended therapies such as occupational and physiotherapy.

“I love the opportunity my son had to spend time with friends and get out into the community doing the things he enjoys most”

As our communities have grown, so has the need for services. Last year there were 57 children awaiting service and 25 new children began receiving service.

PASSPORT

Over 90 adults with a developmental disability participated in meaningful activities pursuing personal interests to realize their goals and dreams.

Families and caregivers had opportunities for recharged energy, to spend more time with other family members and strengthen personal and family resiliency.

Coordinators assess Service Provider’s training needs based on the unique needs of each individual and family served. We average 3-4 matches each month. Coordinators consulted and provided training for over 85 Service Providers.

Coordinators market and communicate Passport services for adults as per program eligibility criteria.

Families and Caregivers have informed choices about how to support Children and Adults with Special needs. Coordinators communicate the options available to

individuals and families based on their available Passport or SSAH funding. Clients and caregivers were engaged in their own program development.

“Really like that Passport funding gets my sister out in the community where she volunteers at programs at the library. This really helps to keep her stimulated and work on social skills with other people.”

Improve having their basic needs met -

Families reported flexible funding as very helpful at a time when increased resources were needed in the home to care for their family member. Coordination assisted families to manage their funding and respond quickly to changing needs and family priorities.

Trust in the care offered caregivers opportunity to take much needed breaks.

“We love the way our Service Provider promotes healthy eating and mind/body balance with joyful positive care. She encourages independence with arm’s length reinforcement. She is an excellent support provider and very valued in the lives of all our family.”

Adults with special needs told us they are excited to be back to in-person services again, reconnecting with old and new friends.



“We so appreciate how well the service providers are matched to my daughter’s needs”

More time for family to focus on children and adults with special needs. A recent single parent and her son both needed supports to meet increased needs for respite.

“Our son is very happy with his service provider and looks forward to the days she arrives”

Trusted and skilled Service Providers best meets the families’ needs.

Skilled service providers are essential to meeting the needs of clients and provide a significant role in both the individual/families’ home as well as community. Coordinators assess service provider’s training needs based on the unique need of the individual they support. We are very pleased to recognize the role that service providers play within our community and families’ homes, providing exceptional care and support to children and adults.

Thank you to our amazing service providers.

“My service provider is always there to help me”

Improved Mental Health and Personal Wellbeing - Coordinators enhanced their instrumental counselling supports for families and clients to meet the needs of all families.

“I was able to focus on the needs of my other children while our service provider cared for our child with special needs.”

Better access to community services and supports - Coordinators assisted families in awareness of new services.

“Fantastic Coordinator – always available to answer our questions about various funding uses.”

The new 2023 MCCSS Passport and SSAH guidelines came out following Covid. The guidelines while changed maintained some of the flexibility introduced to offer options for individuals and families to participate in their community.

Contact: Janice Steckly, Lead Coordinator

Funded by: Ministry of Children, Community & Social Services

SSAH/Passport/Foundations/Respite

Listened to when needed to talk: **100%** Service available & accessible: **96%** Goals & outcomes planned & accomplished to satisfaction: **100%** Positive relationship between family/individual and Service provider: **98%**

FOUNDATIONS/COMMUNITY PARTICIPATION

supports young adults with developmental disabilities between the ages of 18 to 26 as they transition from high school to an enjoyable, meaningful life in the community. Some transition planning may also happen for those over 16 years, through transition workshops or one-to-one planning.

This year 25 young adults with individualized self-directed plans learned new skills expanding their community connections with the support of trained service providers.

Participants contributed to their communities through **employment** and **volunteer activities**.



They:

- **Created resumes** assisted by Partners in Employment, Conestoga Career Centre and Leads Employment Services
- **Maintained employment** at Stratford Festival, River Gardens Retirement Residence, McCarthy Place Retirement Residence, Home Hardware, McDonald's, No Frills, A&W, Physio on Front and Montana's, as well as snow shoveling and gardening in the community
- **Volunteered** at Allycat Café, McHappy Day, Stratford Live Music and Food Festival, Lights On Stratford, Christmas Cheer for Seniors, The Local Community Food Centre, Stratford 5KM Run/Walk and the Restore

Participants **socially connected** through **recreation and leisure** activities.

They:

- **Engaged** in physical fitness activities including aqua-fit classes, snowshoeing,

Special Olympics teams, walking, biking, hiking and working out at local gyms

- **Connected** through weekly board game socials, monthly virtual literacy parties and one-to-one virtual hang outs with Service Providers
- **Explored** opportunities for creative expression through dance classes and art classes
- **Became active** at the YMCA Stratford Perth, Infinity Dance, Knight and Clay, The Local Community Food Centre, Stratford Christian Reformed Church (Friendship Group), Mike's Bowling Lanes, Kiwanis Aktion Club, Stratford Rotary Complex, Gallery Stratford, Stratford Public Library, North Perth Public Library and Stratford Perth Humane Society

Foundations' **Literacy/Numeracy** Participants learned to:

- **Maintain/improve functional literacy** by developing understanding of how we communicate and make sense of our world, applying reading skills towards a variety of material, emailing friends and family, writing books, communicating with pen pals, participating in literacy workshops and utilizing literacy resources with Service Providers and family members
- **Increase numeracy skills** by working to increase understanding of numbers and applying counting skills in functional, fun ways; expanding knowledge of practical money skills
- **Develop new technology skills and decrease social isolation** by learning to use various iPad applications and connecting with each other in creative ways

Life skills were gained as Participants:

- used public transportation
- practiced street safety when out and about
- Connected with friends through videos, letter writing and email
- Practiced safe baking and cooking
- Planned and created full meals, including finding recipes, creating grocery lists, budgeting, shopping, preparation, cooking and clean-up
- Used the bank automatic teller, deposited cheques, used the grocery store self check-out and collected mail at the post office
- Practical income reporting processes through email
- Improved housekeeping skills, e.g. daily cleaning, home organization, carpet cleaning and laundry

Working together with community agencies, we assisted young people to meet their goals. We worked with Developmental Services Ontario, the Community Livings of Stratford and Area, St. Mary's and Area and North Perth, L'Arche Stratford, Regional Supports Associates, Perth Humane Society, Kiwanis Aktion Club, YMCA Stratford Perth, Facile Perth and the Stratford House of Blessing.

With our partner, VOICES, we planned events for families, caregivers and participants to gain new knowledge and confidence.

Contact: Monika Dunn, Coordinator

Funded by: Ministry of Children, Community and Social Services

Buddy Up Social Skills Group facilitates a group experience for youth aged 11-14 years of age with a high functioning Autism Spectrum Disorder. One group had 2 youth participants. They practiced and generalized social skills in a structured setting with peers by sharing and learning from their own personal experiences. Friendships were fostered and participants gained confidence in their social interactions, easing the transition into high school and adolescence.

Things to celebrate!

- Partnerships
- Resilience of caregivers
- Relationships with families
- Technology Benefits



FAMILY SUPPORT WORKER (FSW)

Life is a journey with transitions of dreams, challenges and realities. Our FSW guided 94 families caring for a child with a developmental disability with their own unique life transitions in 2022/23. All reasons to reach out are valued involving a child.

Families reach out to the FSW for:

- Instrumental counselling
- Problem solving
- Guidance to source out information, community resources and service options
- Support, advocacy and facilitation to engage with professionals, agencies, systems and others
- Planning
- To be heard from the perspective of their concerns, questions, struggles, plans or dreams



Positive family outcomes achieved with Family Support Worker support:

- Children and their families strengthened personal and family resiliency as the FSW program fostered client-centred, collaborative goal-setting, and created opportunities for informed choices in accessing supports and services
- Families learned about new resources and supports as they began navigating developmental services after receiving a new diagnosis
- Instrumental counselling provided opportunities for caregivers to feel heard and create action plans when facing barriers;
- Individualized plans for support allowed for flexible and actionable support of the FSW
- Creative funding solutions to assist with day-to-day expenses lessened families' financial burden
- Interdisciplinary advocacy, collaboration and planning fostered wrap-around support for children and families with complex needs
- Confidence grew as caregivers were supported to advocate for the needs of their family and child/children in the community, education and medical systems
- Creative planning for transitional aged youth and their families through workshops that increased awareness of adult services and supports
- Support networks strengthened through the FSW case management approach of "meeting the family where they are at", introducing supports and services unique to each child and family

Contact: Avrey Jantzi, Family Support Worker

Funded by: Ministry of Children, Community and Social Services



ADULT PROTECTIVE SERVICE WORKER (APSW)

In Huron and Perth counties, APSWs provided case management, advocacy and planning supports to 128 individuals with developmental disabilities in 2022/23. The support provided was rooted in respect, choice, dignity, communication and trust. Such guiding focus enabled relationship development and provided an understanding of individual strengths, goals and desires that are crucial in achieving positive life outcomes. Our APSW program increased capacity for supporting additional individuals within the program. We walked alongside individuals navigating housing and future life planning, including individuals with aging caregivers, in alignment with MCCSS' "Journey to Belonging".

APSW support enabled individuals to address challenges and transitions so they might live independently within their community:

When the road ahead was difficult, APSWs provided individuals with unwavering support:

- Individuals experienced improved emotional, mental and physical health through having basic needs of food and shelter met with APSW support in advocacy, navigating medical and social systems and facilitating wrap-around supports
- Instrumental counselling offered opportunities for individuals to feel heard and create action plans when circumstances became difficult
- Isolation and loneliness were reduced as individuals built meaningful relationships and made connections in their communities, welcoming a sense of purpose, inclusion and belonging
- Individuals experiencing homelessness, risk of homelessness and food insecurity were supported to access emergency services while also planning for the future;
- Advocacy within the legal system increased understanding and dignity through legal processes
- Individuals with a desire and dream to live independently explored creative housing opportunities and solutions, such as roommate arrangements
- Inter-disciplinary and multi-sector advocacy, collaboration and planning contributed to wrap-around support for individuals with changing complex health and developmental needs
- Several individuals transitioned from living with their families to safe, independent living in their communities
- Confidence grew as individuals were supported to navigate the workforce, with one individual in particular transitioning from a role as a lunch monitor at an elementary school to becoming a Supply EA, further inspiring her to explore college courses and apprenticeship options in the field of supporting children
- Caregivers were supported by APSWs to strengthen personal and family resilience
- Community and culture were respected as an individual was connected with comprehensive Indigenous supports, including supportive housing

Reflective Quotes:

"I want to say thank you! Everything my APSW has done is so greatly appreciated!"

"We all like to be strong. We usually like to impress each other. Having an APSW helps me be stronger because there is a lot of caring there."

"My APSW helps me break down trees in my path and make roads going forward."

Contact: Robyn Horst, Supervisor

Funded by: Ministry of Children, Community and Social Services

THE FAMILYHOME PROGRAM

offers an adult (Homesharer) with a developmental disability an opportunity to live with a caring Family (Homeprovider) residing in the community. Currently 37 people reside in 25 homes throughout Huron, Perth, Grey, Bruce, and North Wellington Counties.

Homesharers have unique and changing needs. This includes dual diagnosis, physical changes, aging, visual deficiencies, hearing impairments, medical challenges, and other support needs, which all require a flexible, planned response.

Each Homesharer has an Individual Support Plan (ISP) detailing their goals and desired outcomes. Each person is encouraged to reach personal goals by adapting support and supervision to individual strengths. ISPs are reviewed at least every six months to respond to any major life changes.

We collaborate with Homeproviders, Respite Providers, Day Support Providers, Volunteers, and local agencies to ensure each Homesharer is actively integrated in community life. Supported day programs, volunteer/work placements, post-secondary education and recreational activities may be part of the support.

Annual training for Service Providers includes Host Familyhome 2016 directives, AODA, as well as Quality Assurance Measures.

Familyhome staff members create local service solutions on agency, regional, and provincial committees.

Positive Outcomes

- We introduced Homesharers with new Service Providers to see who may be a match to share a home, provide respite, or provide day support, based on the relationship.
- One gentleman successfully transferred to Retirement Living to better meet his changing support needs.
- We are pleased to have two new Respite Providers after completing home studies, as well as three new day support workers, and two transportation providers.
- We welcomed Megan Hopper as the new Familyhome Supervisor, who transitioned from her role as a Familyhome Worker and welcomed Chelsea Borg as a full-time Familyhome Worker.
- We remain grateful to our dedicated Familyhome Providers, Respite Providers, Day Support Providers, and Volunteers. Their warm hearts and care support individuals to live full and happy lives.

We continuously recruit Service Providers for Familyhome Program and spread the word about this unique option for adults with special needs to live meaningful lives within their community. If you or someone you know may be interested in opening your home long-term or to provide short-term respite, and to build life-long relationships and new friendships, please let us know. We'd love to hear from you!

Contact: Megan Hopper, Familyhome Program Supervisor

Funded by: The Ministry of Children, Community and Social Services



Family Services Perth-Huron Continuous Quality Improvement...

Nice to Know!

- ✓ Accreditation for the Canadian Centre for Accreditation 100% Exemplary Achievement
- ✓ FSPH successfully provided inclusive professional counselling and social service supports; over 88% of clients reported on our outcome surveys that they made positive changes to improve their mental health and wellbeing while working with their counsellors to meet their goals
- ✓ We build community capacity for improved wellness/health by participating on over 40 committees, member agencies and planning groups
- ✓ Professional supervision for intern University Bachelor and Master of Social Work students results in additional counselling for our community
- ✓ FSPH succeeded on rigorous compliance reviews; Ministry Licence review & Quality Assurance Measure for our Developmental Services
- ✓ Community and Social Services Risk Assessment rates FSPH low-risk
- ✓ We are Accessible! Accessibility for Ontarians with Disabilities Act, 2005 (AODA) compliant services for those in our rural counties with transportation barriers

At Family Services Perth-Huron we believe in a no wrong door approach!



We began to re-introduce in-person home visits, appointments, and team meetings and we look forward to hosting larger scale in-person social events such as our annual picnic, bus trip, and holiday dinner.



Family Services Perth-Huron
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THANK YOU for your support

FAMILY SERVICES PERTH-HURON STATEMENT OF OPERATIONS

| REVENUE | 2022 | 2023 |
|--------------------------------|------------------|------------------|
| Provincial Ministry Funding | \$3,903,932 | \$3,970,252 |
| Purchase of Service Agreements | 1,399,961 | 1,270,415 |
| United Way of Perth-Huron | 99,750 | 104,520 |
| Other | 138,179 | 200,120 |
| Total Revenue | 5,541,822 | 5,545,307 |
| EXPENSES | | |
| Salaries and Benefits | \$2,323,581 | \$2,284,862 |
| Contract Expenses | 2,618,688 | 2,566,498 |
| Travel | 99,821 | 129,439 |
| Office and Program Expense | 141,025 | 142,252 |
| Occupancy Costs | 159,261 | 160,067 |
| Other Operating Expenses | 197,887 | 252,699 |
| Total Expenses | 5,540,263 | 5,535,817 |
| Net Revenue | \$1,559 | \$9,490 |

A special thanks for many years of valued and dedicated service...

5 Years

Sarah Bennewies
Robyn Horst, April Lehman

10 Years

Denise Ditty, Sandy Iredale

15 Years

Kelly Brooks

20 Years

Jennifer Louwagie

30 Years

Julie Engel, Nicole Malcho

35 Years

Janice Steckly



Susan Melkert is celebrating her retirement after 38 years with FSPH! We wish her all the best!



Thank-you United Way of Perth-Huron and all the caring individuals and volunteers supportive of our community!

Family Services Perth-Huron staff supports the United Way Perth-Huron campaign! FUN-raising occurred through Payroll Deductions, online events, Calendar and Recipe Book sales and Vacation Day Raffles. We value equity, diversion and inclusion within our communities and celebrate the uniqueness of each person!

Thank-you Family Services Perth-Huron funders!

Ministry of Children, Community and Social Services | Ontario Health | United Way Perth-Huron | Employee Assistance Programs | Rotary Club of Stratford | The Corporation of the City of Stratford | Stratford Perth Community Foundations |

Private, generous donors